

Region Meeting 10.11.2026

Open at 2:00 pm with a moment of silence Followed by the serenity prayer

12 Traditions read by: Danny

SPAD read by: Brittnei

ROLL CALL

Facilitator: James – Present

Secretary: Leska – Present

Treasurer: Jess – Absent

Regional Delegate: Cody P - Present

Regional Delegate Alternate (AD): Brittnei – Present

H&I Chair: Todd – Present

PR Chair: OPEN

Webmaster: Justin – Present

Outreach Chair: Danny – Present

URICNA: James K - Present

Campvention: Donnie - Absent

Ad Hoc: History – Lou – Absent/Blake - Present

Ad Hoc: Insurance – Randy – Present

RCM

Central: Becca – Present

Lakeside: Arron – Absent

UWANA: Randy – Present

UWANA Alternate: Amanda – Present

High Uintah: December – Absent

Northern: Todd – Present

Others in attendance: Joe, Blake, Collyn

Meet Quorum – as of 2:06 Quorum is not met. We do have 3 and meeting quorum at 3:36pm

Previous Minutes – August Minutes – Motion to approve Brittnei, 2nd Todd.

Admin Reports

Facilitator: James – Utah Region Facilitator Report

October 11, 2026

Hello, everyone,

The next regional meeting is tentatively scheduled for **December 13, 2026, at 2:00 p.m.**, unless the committee determines otherwise during today's meeting. The committee will also determine today whether the December meeting will be held on Zoom or in person. Nominations and elections for all regional service positions will take place in December, with service terms beginning in February.

Our guidelines require service resumes for the **Regional Delegate (RD)** and **Regional Delegate Alternate (RDA)** positions. However, they do not clearly establish when those resumes are due. Elections for these positions are scheduled for February. We will discuss the submission deadline today so nominees and the regional body have clear expectations. I am traveling north of Boise, Idaho, today for my anniversary, where cell service is unpredictable. Please bear with me if my connection drops or I have difficulty participating. Thank you for your patience and understanding.

In loving service,
James Krstich
Region Facilitator

Secretary: Leska -

Regional Treasurer: Jess – Current bank balance is \$2381.53. URICNA paid their half of the storage in the amount of \$399.50. We still need to be reimbursed by Campvention for the same amount. We have no working balance. H&I and PI have a balance of \$1534.49. A contribution will be made to world in the amount of \$124.29. The PO Box was paid the amount of \$388.00. That's all for now, thanks for letting me be of service.

Utah Regional Delegate: Cody – Rd report,

Hello everyone I was unable to make it to the last co webinar as it was my anniversary. but I did attach the recorded mins so you can go over them and have the rcm talk with their area about some of these issues discussion topics as that was what wsc 2029 is currently thank you for letting me be of service.

Cody P.

Utah Regional Alternate Delegate Report: Brittini - AD report - October 11, 2026

September 19, 2026 | CP Web Meeting

World Services Updates

IP #1 – Who, What, How, and Why

- Four proposed revisions, including gender-neutral language, are undergoing a 90-day Fellowship review.
- An informational webinar was scheduled for September 26 to address questions and clarify the proposed changes.
- An important thing to note, although the reading how it works does have gender specific language, there will be no modification to our steps.

- Please Review proposal <https://na.org/wp-content/uploads/2026/07/IP-1-Draft-and-Cover-for-posting-20260718.pdf>

My NA App

- The existing NA Meeting Search app is being expanded into the *My NA* app.
- New features will include meeting searches, daily meditations, NA literature, event information, local service connections, and a daily inventory based on IP #9.

Inmate Tablet App – Correctional Facilities

NA World Services is developing an inmate tablet app to improve access to NA recovery resources within correctional facilities. The app will allow NAWS to work directly with technology providers rather than individual institutions, helping simplify the process of making NA resources available to incarcerated members.

World Board members have also reached out through the zones to compile resources and identify opportunities for incarcerated individuals to access and read the *Just for Today (JFT)* daily meditation.

Additional Updates

- NA World Services is expanding its outreach through YouTube, initially focusing on WCNA recordings.
- Cryptocurrency is now an accepted contribution option.
- Bulletin #29 is being removed from the NAWS website because it no longer reflects the World Board's current position. The board will continue facilitating Fellowship discussions rather than establishing a position on medication-assisted treatment.
- Counterfeit NA literature remains a concern. Members are encouraged to obtain literature through authorized sources. NAWS will have lawyers reach out with a cease and desist letter.
- Volunteer opportunities for the current conference cycle are available at na.org/projects.

Issue Discussion Topics (IDTs)

The primary focus of this meeting was developing discussion questions and workshop formats for two of the three IDTs selected for this conference cycle.

1. Attracting Members to Service and Mentoring Them

Participants discussed ways to increase service involvement and better support trusted servants.

Key themes included:

- Making service more welcoming, enjoyable, and accessible.
- Encouraging mentorship and service sponsorship.
- Providing orientation, training, and resources for incoming trusted servants.
- Identifying barriers that discourage members from participating.
- Promoting rotation of service positions while preserving experience and knowledge.
- Helping members recognize the personal and spiritual benefits of service.

Suggested approaches included service learning days, mentorship workshops, orientation packets, and sharing personal experiences about the benefits of service.

2. Area Service

Discussions focused on gathering Fellowship input for revisions to *A Guide to Local Services in NA*.

Key themes included:

- Identifying what is working and what needs improvement within area service.
- Strengthening communication between groups, areas, and regions.
- Improving GSR orientation, training, and mentorship.
- Addressing challenges faced by rural, smaller, and virtual communities.
- Incorporating technology and hybrid participation into service structures.
- Simplifying service procedures and encouraging greater participation.
- Improving cooperation between areas and sharing resources.

Participants emphasized that service structures should remain effective, flexible, and focused on helping groups carry the message.

Additional Fellowship Business

NA Special Days

Conference participants were informally polled regarding two proposed annual celebrations:

- **NA Founding Day:** 61% supported establishing a special day recognizing NA's founding.
- **Newcomer Celebration Day:** 44% supported establishing a special day celebrating newcomers.

These were informal polls to gather conference participant input, not formal conference motions.

Items for Our Region and Areas to Consider

As these discussions continue, I encourage our region and areas to consider:

1. How can we make service more attractive and welcoming to members who are not currently involved?
2. Are we adequately mentoring and preparing incoming trusted servants?
3. What is working within our area service structures, and what could be improved?
4. How can we strengthen communication and cooperation between our groups, areas, and region?
5. What changes or additions would we like to see in *A Guide to Local Services*?

Feedback and experience from our local service bodies will be valuable as these discussions move forward.

Upcoming

Next CP Web Meeting: November 7, 2026

Expected topics include upcoming Zonal Planning Sessions and potentially additional discussion of the collaborative planning process.

Resources can be found at <https://na.org/naws-projects-and-surveys/>

I have sent my resume to Leska for fellowship review and expressed interest in the RD position.

**In loving service,
Brittni K**

H&I: Todd – We got the DOC NUCC meeting switched from Tuesdays to Saturday night and have had better results. The residents are not able to leave on Saturday's unless they have a job so that is helping with attendance. Sunday meeting at Cache County jail is well attended so something to consider Region wide.

There is a new lockdown youth facility in Ogden (Millcreek) we are looking to get into. Brittni also has a meeting at a sober living facility on Wednesday's and needs support there.

Utah State Prison has been communicating that the inmates feel they should have more power and there have been some incidents inside the walls there. This info has been sent out to all the Area H&I chairs as a news link.

UWANA made a plea for more Women to participate. Especially prison 1st and 3rd Thursday 6:30pm - [Prison_Denial_List.pdf](#)

We can all work together to serve the Region and help out in other areas when we are able.

Outreach Chair: Danny – Outreach Chair Report

October 11, 2026

Hello Region,

There are no significant updates to report for this service cycle.

I am still planning to coordinate an outreach event before January 2027. Nothing concrete has been established yet regarding the date, location, or format, but this remains a goal for the coming months.

During this cycle, I have also spent time developing a proposal for a Utah Region Events Directory and Outreach Management Dashboard. The proposed system would provide a centralized location for members to find upcoming NA events throughout Utah, while also providing tools to help the Outreach Chair maintain contacts, coordinate outreach efforts, and manage event information.

The goal would be to create a low-cost, sustainable resource that can be maintained and passed along to future trusted servants with minimal technical knowledge required.

I plan to bring this proposal forward during **Open Discussion** for Region's consideration.

Thank you for allowing me to serve.

In loving service,

Danny

Utah Region Outreach Chair

Webmaster: Justin –

CHANGES/UPDATES

- Uploaded the August minutes to the Archive page.
 - <https://nautah.org/archive>
- Updated Main page to show today's Region meeting location/info.
 - <https://nautah.org/>
- Events page has fundraisers for each Region event (though now each has already happened, will replace once next fundraisers sent out). Updated info for URICNA including registration info and Hotel booking link and info.
 - <https://nautah.org/events/>
- Meetings page - No major changes.
 - Met with Patrick J about BMLT setup.

- Decided to setup Utah Region with our own BMLT server (another option was jumping onto Colorado's, but it sounded like this would be more hassle than just creating our own) - if eventually, like other Zones we want to merge servers with others Patrick J and Jonathan B (developers and maintainers of the BMLT project) can help out with that as they've gone through that process before.
- In our discussion, Patrick also discussed some other functions that they have - including Crumb (front end meeting finder, which ALSO has a function that any meeting could include a button for submitting updates that can be approved and posted by an admin), Bread - which is an Automated Meeting List generator, so any changes applied to the web meeting list update in Bread so the next time someone goes to download a meeting list it's up to date upon generation (Patrick mentioned this is useful for sending out to treatment facilities, with a link that is always up to date they can print their own up to date schedules). We also discussed GAP - a phone line integration tool that uses Twilio as well as Mayo (my-oh), which is a calendar that is loosely based on the BMLT for submitting and keeping announcements and events in order and ties to a Google Calendar.
- Anyway, I have all of the installation files ready to go and am planning to get this running on a sub-domain of the Region website, likely bmlt.nautah.org. I also have a SQL database from Patrick that has most of the Region wide meetings already within it (up to date as of a few months ago) so I plan to import that database, make changes and launch it. Once it is in place each Area can use the Crumb Wordpress plugin (or direct HTML/JS code inserted to their site) to display their Area's local meetings. Once this is up, the BMLT online, and a new app that has all the BMLT meetings listed within an app for smartphones found at <https://nameetingsnearme.app> will show worldwide meetings using BMLT. We would then be included in this giant directory --- which currently includes nearly 59,000 meetings, in 1556 service bodies, approximately 74% of the nearly 79,000 known meetings in the world.
- If you want to see a recent presentation about the BMLT, slides are available here: <https://deck.bmlt.app/>
- Central Area's page - Adrienne D has continued to make regular updates to this page, now including announcements and events.

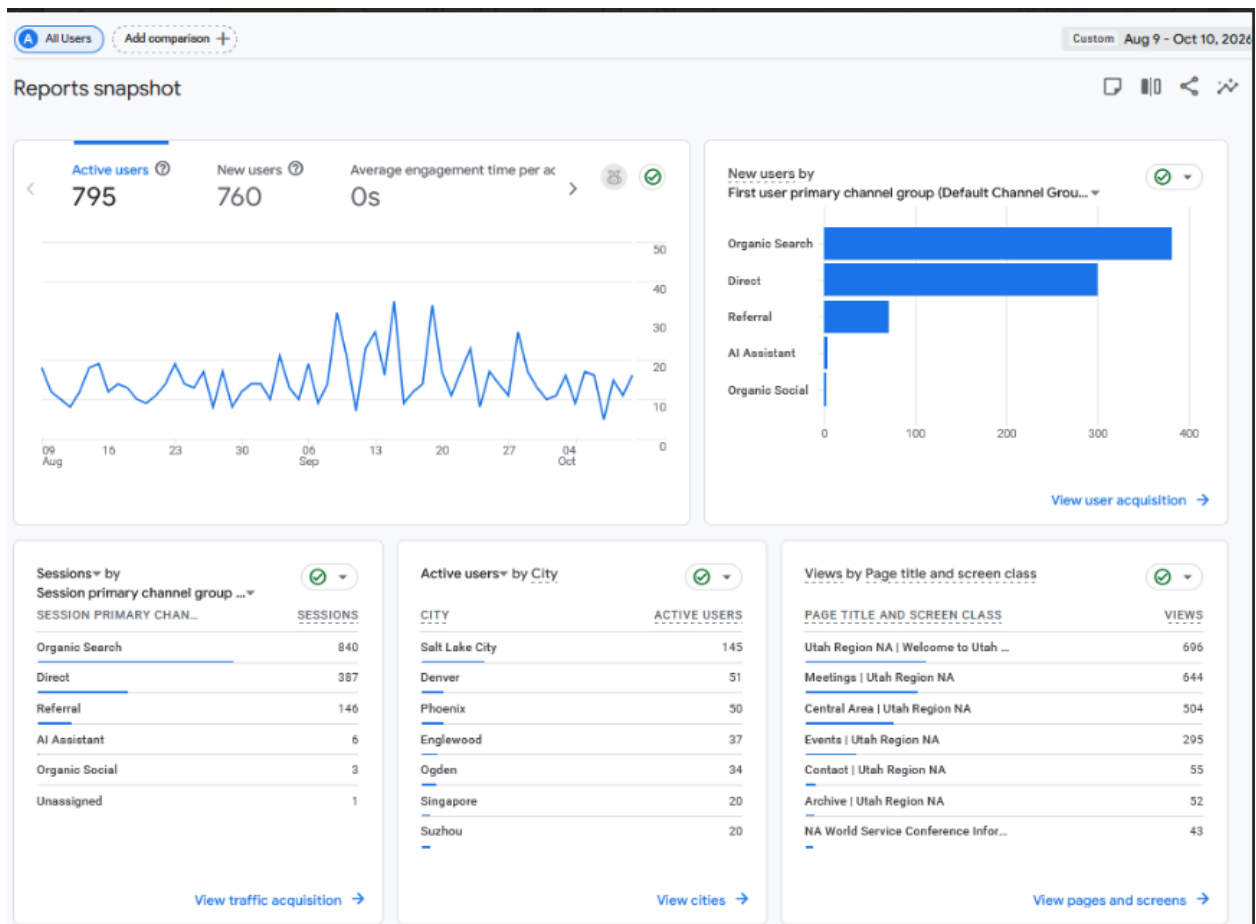
- <https://nautah.org/central/>
- WSC Page hidden from navigation (if needed: <https://nautah.org/wsc>)

RENEWALS:

- Domain, Campvention.com: paid \$22.19 for renewal March 4th, 2026.
 - Reimbursed on 6/14/2026 via Campvention Venmo.
- Domain, URICNA.com: paid \$23.19 for renewal May 25th, 2026
 - Last Reimbursed on 6/6/2026
- Hosting: Paid \$203.88 on June 14, 2026
 - Reimbursed 7/1/2026 via Jess R Venmo.
- Domain, UWANA.org:
 - Last paid \$24.19 on 8/21/26
- Domain, NAUtah.org: paid \$24.19 August 21, 2026
 - Request for reimbursement today

ANALYTICS:

- Analytics snapshot for the site from Aug 9 - Oct 10 (since previous RSC meeting):



Thanks,

Justin B

Region Web

URICNA: James –

Convention Details

URICNA 27, “Spiritually Elevated,” will take place November 13-15, 2026, at the Salt Lake City Marriott University Park, 480 Wakara Way, Salt Lake City, Utah 84108.

Registration and Lodging

- Registration is open. The first 100 preregistrants will receive a limited-edition lapel pin, which will not be sold separately.
- Merchandise presales will launch this week. Registration, hotel reservations, and merchandise updates are available through URICNA.com and social media.
- The hotel room block closes October 30, 2026. Reserve rooms before the deadline using the hotel registration link on the convention website.

Parking

- Parking is covered for convention attendees. Use the parking code provided at the event to receive free parking.

Fundraising

Two events supported the convention:

- The September 13 Sponsorship Speaker Jam at Murray Park Pavilion 3 raised \$220, with \$85 in venue and pizza expenses, for \$135 in net proceeds.

- The October 10 Pie Contest at The Recovery Cafe in Logan raised \$146, with \$35 in venue expenses, for \$111 in net proceeds.

Together, the events raised \$366, incurred \$120 in expenses, and generated \$246 in net proceeds.

Regional Outreach

Regional representatives are asked to share convention updates with their areas and groups, including

registration, merchandise presales, the October 30 hotel deadline, and the parking-code requirement.

In loving service,

James Krstich

URICNA 27 Chair

Campvention: Donnie

Brittni Reporting – **Event will be held June 18-20th at Weber Memorial.** Campvention had a fundraiser last week – Bowling was highly attended and had 55-60 people and people dressed up and had a good time. Campvention has shortened the time frame for when we will be accepting logos this year, and they are due at the end of November. Although we have asked, we don't have a set meeting schedule yet but believes there is a meeting tonight. We need to get the audit scheduled.

RCM Reports

Central: Becca – mailed a check for \$46.37. We will be having our Gratitude Dinner at Spanish Fork Fair Grounds – November 21st in the evening. That's the biggest event of our year, it's a lot of fun, please come.

High Uintah: December – Not Present

Lakeside: Arron –

Lakeside Unity Area – RCM Regional Report

Reporting Date: October 11, 2026

Area Updates

- Lakeside Unity Area held its business meeting on October 4, with 15 people present, including one visitor. Several groups were represented, and group reports were submitted.
- The area continues to focus on unity, group growth, service, and carrying the message of Narcotics Anonymous to addicts who still suffer.

Public Relations and Hospitals & Institutions

- The jail meeting is ongoing but needs additional support. Sober living outreach opportunities remain available, and PR recently participated in Recovery Days, using five informational pamphlets and five Little White Booklets.
- H&I orientation is taking place in Evanston. Members interested in participating were encouraged to contact Chad.
- Additional service opportunities include Davis County Jail, Davis Behavioral Health Sober Living, Diamond Detox in Kaysville, and H&I outreach in Evanston.
- The area is also working to improve meeting listings and make jail meeting information easier to find.

Activities and Fellowship

- The Activities Committee is exploring a Halloween event and Christmas marathon meetings.
- A motion to contribute \$300 toward URICNA hospitality passed, with one abstention and one opposing vote.

Upcoming events include:

- October 17: Chili Cook-Off and Pumpkin Carving, 4:30–6:30 p.m., at Clearfield Community Church.
- October 24: Surrender on Saturday speaker meeting and bake sale fundraiser for the Utah Women's Retreat, at 7:00 p.m.
- November 13–15: URICNA 27 in Salt Lake City.
- November 1: Guidelines subcommittee meeting at 2:30 p.m. at Davis Behavioral Health.
- Campvention 44 is scheduled for June 17–20, 2027, at Weber Memorial Campground in Huntsville. The logo contest deadline is November 25, 2026.

Area Guidelines

- The guidelines subcommittee will begin meeting in person on November 1 at 2:30 p.m. at Davis Behavioral Health. Members are encouraged to participate.

Elections and Upcoming Business

- December is the planned election period. A straw poll favored holding nominations and voting on the same day.

Closing

- Lakeside Unity Area remains committed to unity, service, and helping addicts find recovery through Narcotics Anonymous.
- I will bring regional questions or concerns back to the area and continue encouraging members to get involved in service.

Thank you for allowing me to be of service.

In loving service,

Arron

Regional Committee Member (RCM)

Lakeside Unity Area

Narcotics Anonymous

Northern: Todd – Northern has a new chair, Sean S, he was voted in last month. Todd was nominated for RCM so that may be a regular thing for a while. Alt RCM will be one of Todds sponsees. We have about 30 meetings on our schedule and about 28 service bodies for those meetings. Attendance is averaging 25-30 each meeting. Recovery is going well. Lots of new people that are staying. Lots of people coming out of jail and treatment that seem to be coming and staying. Reach out to Mike C if you want to help with NUACNA, they also have a logo contest going on. Halloween event will be the 17th at Whittier Center.

UWANA: Randy/Amanda -

Meetings: There are currently 33 UWANA Home Groups holding 34 weekly meetings, including three virtual meetings. Several location changes are reflected in the current meeting schedule.

UWANA Convention / Campout: The Convention/Campout was a tremendous success. About 140 members came together for fellowship and to share a message of recovery. One highlight was the attendance of about 30 newcomers, along with participants from two local recovery centers. Both centers said they hadn't known NA offered this type of activity and expressed strong interest in attending next year. The new Convention committee is discussing a collaboration with PR to invite more facilities next year, and covering incremental costs with UWANA PR funds.

UWANA New Year's Eve Committee: The committee is sponsoring a Bandingo Fundraiser **next Saturday, at 2 PM**. Bandingo is a high-energy mix of bingo and music: songs are played instead of numbers, so recognize the song, mark your card, and win prizes! Details are on the attached flyer.



UWANA Activities Committee: The committee is sponsoring a NAlloween Party on **Saturday, October 31st, at 1 PM** at First United Methodist. Details are on the attached flyer.



UWANA Public Relations: PR sponsored a booth at Recovery Day in Jordan Park on September 12th. Many visitors were interested in learning more about NA, and we handed out welcome key tags, NA literature, and meeting schedules.

In loving service,
Randy & Amanda

Ad Hoc Committee – Utah Region of NA Archives and History: Blake - Blake is willing to continue the position. Historian that is willing to take over looking into the NA history of Utah.

Ad Hoc Committee – Insurance: Randy – Nothing to report at this time. Happy to hand off info if someone wants to take over. The insurance companies we have talked to need a 501C3 and financials we don't have to be able to present. Uwana is looking into it, and we may do it that way and then cover the whole Region at that time. Can provide a closing report for next cycle and we can

Open Discussion Items

Open Forum:

UWANA OPEN DISCUSSION – PROPOSALS FOR DISCUSSION

Topic 1: Following and documenting Region Guidelines

UWANA is concerned that Region Guidelines are not always followed. There is often a good reason, but it isn't clear to Areas and Groups what we are doing, why, and how it affects the Region. We'd like to discuss this and offer one option: a Guidelines change.

What

1. Amend Article XVI, Amendment of Guidelines. Keep the current language as Section 1 with one grammar correction: "All motions that make or change guidelines shall be sent back to the Areas and require a two-thirds (2/3) majority of quorum vote to pass."
2. Add Section 2: Some urgent motions can't wait for a Guideline change. In those cases, the RSC may waive a specific Guideline for up to six months. All waivers are temporary and will need to be formally changed in guidelines as written in Section 1, if a permanent change is required. A waiver may be renewed only by a new RSC decision that restates the Section 3 explanation.

3. Add Section 3: Any RSC decision to waive a Guideline will include an explanation of (a) what the waiver is for, (b) which Guideline(s) are waived, (c) why the waiver is necessary, and (d) when, or whether, a permanent change will go back to the Areas.
4. Add Section 4: A permanent Addendum to the Guidelines will be maintained by the Secretary to record all decisions to waive, change, or amend Guidelines.
5. Amend Article XIV – Duties and Qualification of Members; Secretary “Section J. Will maintain an Addendum to the Guidelines.”

Why

1. There is currently no process for waiving a Guideline.
2. It makes the RSC’s decisions transparent to Areas and Groups.
3. It acknowledges Group conscience and gives reasons for needed changes.
4. It creates an easy-to-follow audit trail. For example, the Guidelines dated 02/2025 do not reflect the current URICNA and URCNA prudent reserve.

How

1. Voting on Waivers would follow standard process as defined in Article VII-Decision Making and Quorum
2. It creates a single point of accountability for the Addendum. However, we may want to discuss who should manage this and if a matching change to Article XIV is needed.

Topic 2: RD/AD term length

UWANA is concerned that the current RD/RDA term doesn't match the WSC cycle. We'd like to discuss this and offer one option.

What: Change Article XIV, Duties and Qualification of Members, Section A, for both RD and RDA, from a two-year commitment to a three-year commitment.

Why

1. It coincides with the current three-year WSC cycle.
2. It uses resources prudently. It doesn't make sense to send the ARD to the WSC if they won't attend the next one as RD.
3. It allows adequate ARD training.
4. It gives us an RD with the experience and knowledge to carry the Region's voice.

Topic 3: Decision-making process in the Guidelines

UWANA is concerned that the Guidelines don't reflect how we actually make decisions. We don't use Robert's Rules of Order in practice. We'd like to discuss this and offer one option.

What: Change Article V, Spiritual Guidance, Section 5, from "The rules contained in the current edition of 'Robert's Rules of Order, Newly Revised' (loosely enforced at the discretion of the facilitator)" to "NA Local Service Resources, including CBDM Basics (Consensus-Based Decision Making)."

Why

1. Robert's Rules do not reflect how the Region currently makes decisions.
2. They are inconsistent with Article VII, Decision Making and Quorum.
3. CBDM provides guidance on how to harmoniously facilitate a discussion so that everyone is heard and leads to a decision that can be supported by all.

Sending out a separate attachment with this for groups to vote on before the next Region. A simplified attachment for homegroups.

Topic 4: Supporting interest and participation in the RSC

UWANA is concerned about how to support more interest and participation in the RSC. For discussion:

- What would make it easier for you and your ASC to participate in the RSC?
- Would it help to set the RSC meeting place, time, and method two months in advance so we can talk about it at ASC meetings?
- Should we consider holding an RSC Inventory at an event such as URICNA?
- Other ideas?

Todd: suggested an area group gathering during Region to make it into an activity. Talk about the positions and requirements and duties.

Justin: Turn it into an activity and attend the meeting, and have food etc.

Becca: Doing Regional workshop at events we already have – like URICNA – make it the only workshop available at that time. Education for newer folks to know what is going on and how NA functions.

Danny: Todd and Danny did a Regional Workshop in a specific area.

NOTE: when we get a new facilitator, we will set up zoom meetings for the duration so the link is consistent.

Utah Region Events Directory and Outreach Management Dashboard – Danny

- See attached html for more information
- Motion from Randy to use PR funds to facilitate this as a trial for the 1st year – cost will be \$360. 2nd Becca – 3:0:0

Old Business:

- Open position for PR – no interest at this time.

New Business:

- Campvention Audit – November 8th 1pm at Krstich's – Brittni will send out a text chat. Lisa, Jess, Leska, Arron, Brittni and Donnie
- 3 Service Resumes will be sent out with minutes this month. Brittni for RD and Leska H. and Melissa S. for AD. We will post them and also advise if anyone that missed this deadline they can still submit. Motion to waive the guidelines for this temporary period so that we can vote in December on RD/AD positions. Made by Randy, 2nd by Becca.

Next Meeting: December 13th, 2:00pm Zoom – Elections will be nomination and voting in December.

Meeting Closed Leska, Becca – 4:58pm

APPENDIX: Complete Compiled Small Group Notes – 19 September 2026 CP Meeting

Topic 1: Attracting Members to Service and Mentoring Them

Question A: What do we want the IDT workshops on this topic to accomplish? What do we want to get out of the discussions? [Intended outcomes can be tangible or intangible. For example, a tangible outcome might be the development of a written piece about this topic. An intangible outcome could be a stronger sense of unity in our local communities.]

Group 1

- Getting more addicts involved
- Inspire ideas in how to get more people involved. Creating excitement
- Unity building ideas
- To raise understanding of importance of mentoring members who we attract to service
- Rotation of service. Stay to mentor. Just because you can take the position, you don't always have to
- Add to guidelines and event(s) about this topic. Create learning days. This helps the general member understand what certain positions “do”.
- Workshops on mentoring! GSR workshops/orientations. Create packets that give the trusted servant the tools they need to do the job. This area has RD team help w/ this
- Service becomes an automatic pillar of staying clean. A tangible piece of literature that talks about service & mentorship
- How do we stress the importance of this topic? How do we rebrand “learning days”? Think outside the box to attract members and how to bring back the members that haven't served in a while.
- Zone created mentorship workshop (titled- Vacancy workshop) and handover guide. That helps members know what the position they are taking actually consists of. A tangible piece of literature that talks about service & mentorship (IP)
- Service Jam

Group 2

- How do we link resources like GTLS and PR an H&I Basics to mentoring opportunities? Include testimonials about how you were mentored into service. Could a toolbox or kit be included for mentoring for onboarding? It could be an updatable webpage with the kit
- Make clarification between sponsorship and mentorship more explicit. What are the mentorship goals? Transitioning to a new position or developing leadership

skill set or long term coaching support for meeting facilitation, or Tradition/Concept application?

- Starting the discussion about attraction to service and mentorship at the capture point being the Group level initially and then how that segways to Area attraction.
- Make an emphasis on the principal of rotation in service and members being open minded to what that is and recognition that attracting members then and now is different
- How can we address short term transitioning to new positions?
- How can we address mentoring long term service sponsorship for a single position over time?

Group 3

- Understand the positive aspects of being of service. Obvious benefits i.e. Staying clean, carrying the message, and allowing others to carry it forward.
- Establishing and emphasizing the importance to the community.
- Make service meetings welcoming, courteous, and heard.
- Learning through workshops on what discourages members from taking service positions. Address the fear or misunderstanding of service. Workshops of who are we missing at service levels: young or older members, LGBTQ members,
- Educate the membership on what service is and what it can be. Service doesn't have to be a giant commitment. What personal benefits that individuals can gain from being of service. Educating the great need at all levels of service. Learn what is keeping members away from service. Have a workshop, send survey(s), regional workshops or team workshops by officers or members at regional level.
- Have a dedicated time for service experience in groups as topic. i.e. old timers to share the benefits of service, life, and recovery.
- Help individuals to understand that all voices matter. One voice can change the opinion.
- To make service fun and have tools that will make a serious subject funny.
- Be creative and break from the mold. Develop competition and make it a game. Online games (Use Kahoot and Wayground for creating games).
- Work on curiosity and how it enhances recovery. Have giveaways and prizes. Instead of having a set agenda, change the schedules on structures of set times. Welcome new ideas.
- All members are excited to be of service, none view service in a negative way, and all committees and workgroups are fully staffed.

Group 4

- A new piece of literature?
- An IP on Mentorship = make experienced members more comfortable in mentoring others
- List of names / data base of those who would sponsor in service ... people can have a different service sponsor than their steps sponsor

- Change the perception that a lot of the fellowship have on service - make it clear that service is a part of recovery - talking about the gift of recovery, helping to attract people to service
- Speakers can really change the perception of service - help people to see that they can have what those who do a lot of service have
- That every member can have the spiritual awakening that can be brought about through service
- To promote the spirit of rotation in the service roles (counteracting the idea "we always did it this way so that is how we keep doing it")
- (Related "Activities" they listed) Doing these type of workshops
- (Related "Activities" they listed) At the workshops - spread out the clean time at the tables / small groups ... invite the treatment centre people ... include everyone .. help people to become comfortable being uncomfortable

Group 5

- Something to present to our region to attempt to attract members to service
- Accomplish tangible things we can put into effect that will attract members to service.
- Informative of what service they are getting involved in, what the position requires
- Something inclusive, we all have different gifts to bring to the table.
- Something inspiring
- A list of best practices about attracting members to service to share with others
- A way to identify what people who have not been of service or have stepped away from service are looking for so they can participate again.
- Practical ideas to bring to our region, how to make it more welcoming, and how to mentor them once they get involved.
- Benefits of service, real examples
- Surveys from areas asking what is keeping people from being of service, brainstorm activities that would raise awareness of being involved in service.
- Get a true definition of what mentorship means in different regions. Gathering of different experiences on how others practice mentorship. Attraction and safety in service.
- How can we convey a message to the fellowship that this isn't your grandfathers old NA. Awareness of the Guide to Local Service.
- Listen to members who are not of service and why, how to illicit feedback from those who aren't in attendance, service is part of our recovery not independent of.
- The differences between mentorship and sponsorship.
- Bridging the gap generationally, technology, and communication styles.

Group 6

No response submitted

Group 7

- Generate more interest from members who aren't participating
- Alleviate some of the pressure from members doing multiple positions
- Make it easier to integrate service into your personal life – “us”
- Explore what helps members feel welcome, valued and included in service.
- Bullet points, 10 ways on how to be an effective mentor.
- Facilitate continuity – instead of reinventing wheel again – passing down lessons learned
- Determining what practices, we need to reach mentors and members, not just announcing we need assistance
- Identify what keeps members from participating in the service structure, beyond homegroup service and sponsorship.
- What is attraction? Not complaining, being excited. Change the negative stigma
- Create a service sponsorship system
- Resources around defining what is a mentor and what is mentorship.
- Collect best practices from successful regions/areas
- Make it ok to have a service sponsor

Group 8

No response submitted

Group 9

- Invite/include everyone regardless of cleantime.
- Use social media for explanation of service work.
- Focus on how we welcome..
- Interactive role model/template video?
- Share success stories.
- Ask what was attractive to current service members.
- Let all know their voice matters, include them.

Group 10

- What should the Goal be ...
- IP on mentorship
- More materials on mentorship
- Gather experiences understand from members who are actively involved in mentorship
- Gather experiences / Helping areas understand that mentorship could be helpful similarly than Sponsors
- I can't relate to having a mentor, less and less people are getting involved and aren't as available. Getting more people involved and convince members to get involved.
- Get two people running for every position

- Focus on how to be a good mentor not necessarily how to get one
- Create more in person PPTX and invite more old timers in to share experiences
- Goal is the IDT to help invite and strengthen communities
- Biggest problem I see is not a lot of people want to participate. Goal is to get people there – mentorship is important but let's get them there first
- Intangible – remind people and carry the spirit that “service isn't a position on a committee it's a posture in the heart”
- Making it a linear process and allow those to look within is a good way to reframe the discussion

Group 11

- Devise a clear strategy for gathering experiences. Make service meetings friendlier for newcomers joining the service. Ask those currently serving to bring two guests and present a topic or create a space for discussion chosen by the community itself.
- Leverage technological advancements—using less text and more video—to reach new, younger members.
- Make service more approachable by using simpler language and making the process less tedious, thereby engaging more young members.
- Address this topic at the group level and motivate members to serve—since service is rarely mentioned in regular meetings—by using an introductory guide.
- At the Area level, reach out to fellow members using technology-related topics and spark a discussion on leadership awareness and participation in service committees at various levels.
- There are people interested in service who lack the necessary “clean time” to serve; find ways to attract young members to service roles.
- Inviting new members to serve at the group level and providing mentorship has been successful in my city; for instance, asking members with 90 days of clean time to coordinate a meeting—while offering guidance during that first experience—and continuing this mentorship at every level of service.
- Highlight the love found in service—showing that the environment is not hostile—to inspire a desire to serve.
- Achieve unity within the service structure.
- Hold service workshops to provide relevant information and ensure that outgoing servants can guide new ones during the transition period.

Group 12

No response submitted

Group 13

- Identify common factors that attract members to service, including leadership qualities, sponsorship, specific topics, processes, and experiences. The workshop should also develop a collective conscience about practices that do not work, such as predatory behavior, excessive or disrespectful demands, pulling

rank, and similar conduct. It should seek common ground on what works and what does not.

- Provide guidance on what we believe healthy sponsorship in service looks like and how it differs from recovery sponsorship.
- Demonstrate what attracts members to service and what drives them away.
- Produce practical material—for example, how to apply spiritual principles in service, perhaps through personal stories focused specifically on service.
- The workshop should promote unity in service and foster empathy.
- The workshop should bring experienced trusted servants together with members who are just getting started and give newer members opportunities to serve—possibly within the workshop itself. It should explore how to make service meetings (business meetings) more appealing, create clear and objective material on the topic, listen to members who do not want to serve, develop a plan for supporting members throughout their service journey, and create a culture of renewal.
- Raise awareness by demonstrating in practical terms how service benefits individual members within the service environment, including improvements in recovery and personal life, opportunities for personal growth, and opportunities to identify and work on character defects.
- Develop the ability to deal with different personalities in service.
- Demonstrate how service helps members develop soft skills, strengthen qualities that NA has helped them cultivate, and improve conflict-resolution skills.
- Focus on the practical aspects of rotation in service—address the “how.”
- Include the HRP (Human Resource Panel).
- Include in the workshops what our literature says about good practices and appropriate behavior in service, as well as how to conduct ourselves during meetings so that newcomers always leave with the best possible impression.
- Produce a concise, practical resource—such as a quick-reference guide or handbook—on service.
- Include the competencies, skills, and training required for each service position.

Question B: *What questions could help focus or probe the discussion? Or if you're uncertain about specific questions, do you have any other ideas for the workshop?*

Group 1

- How can we better inform/train/mentor incoming trusted servants
- Get creative with titles/topics. Bait & switch tactics
- Service keytags...
- What do I need to give back to the fellowship that saved my life?
- Make the service events fun. Food/speakers/games
- Do we consider personal and specific skills of people who we attract to service?
Do we make sure not to put people in a position where they have to do what they

are not good at or have no information on how to do it or they are left alone with lots to do. We should take care of our members, in service too, especially of newer members.

- One on one invitations/conversations. Sharing how service has helped me. Share our own enthusiasm
- Possible IP - explaining positions, service structure, etc
- Have you wanted to serve but didn't? Why not? Task based service as a common practice
- Mythbusters! What did you "hear" vs what you actually experienced. Share about service in positive way
- What skills can be gained with this position?

Group 2

No response submitted

Group 3

- What good and bad experiences have you had? Discuss the differences.
- Where did you hear about NA? Treatment, Jail, etc.
- What are you good at? What skills do you have that will help with NA service? Foster mentorship and Rotation of service.
- What have service bodies done for the members/groups? Why do we need the structure?
- How have you given back to our fellowship this year? Emphasize the ownership of our members to the fellowship. What does service do for our fellowship and what would happen if we didn't do it?
- In subcommittees, who are we missing? If you previously attended a subcommittee but no longer do, what influenced your decision not to return? Hybrid, distance, etc.
- Do you think food and drinks should be provided?

Group 4

- Asking questions like How did you first hear about NA etc? Then tie that back to service .. eg how hearing about NA in a treatment centre means someone was doing HI service in the first place
- Ice Breakers - Asking members what do they think is the role of area service .. or what have you heard from other members about what area service is
- What are some of the reasons that you have not participants in service before now
- Dispelling myths
- Speakers can really change the perception of service. Having a member share experience at the beginning so that people want what we have. So the benefits of service aren't abstract.

- Spreading out clean time to make sure that every table has new/experienced members. Inviting treatment centers so very new people have sense of belonging in the beginning. Everyone at the table has to talk. Help people feel seen, heard, part of.

Group 5

- What is area service and why is it valuable
- What is preventing people from getting involved? What kind of support do you need?
- **How can we match task to talent?**
- Passing on the love for service properly
- What would make service feel more welcoming and attractive? How can we introduce newer members to service without overwhelming them, what has worked in our local communities, How can experienced members mentor newer trusted servants?
- How did you learn to accomplish the task of your service positions and what do you wish you would've been taught but weren't?
- **Describe a good mentorship experience that you've had and one that wasn't so good.**
- What works for rural and isolated communities, how can we be of service to smaller populations?
- What tools will help newer servants participate more in service?
- Ask people about their experience mentoring and being mentored. Asking people specifically how they would like to be mentored and what they are looking for in mentorship?

Group 6

No response submitted

Group 7

- How do we support members who have a sponsor with no service experience
- What experiences have helped you feel welcome or included in service
- What attracted you to service
- What stops you from getting involved?
- How we can recognize skills and experience of members
- How did you become involved in service, what were the positive and negative aspects
- Have they had an experience being mentored or mentoring another person and what worked well
- What benefits to your personal recovery is service work (What benefits to your personal recovery come from service work?)
- What new real-world skills have you learned from service work
- In hindsight what was the most crucial factor that made service work for you

- Is there a specific form or area of service you are interested in and what next steps could you take to learn more
- When you think of the service structure, what comes to mind.
- What works best for you when you are being mentored – how do you learn?
- Workshop ideas – Sharing stories, sharing sessions;
- Change terminology to sharing or some other inviting language versus workshop or IDT;
- Serving cake!!

Group 8

No response submitted

Group 9

- *List pros and cons.*
- *Ask what makes service feel not important.*
- *Possible coordinator for workshops.*
- *Orientation for service members.*
- *Show service in a more positive e light.*
- *Combine activity with workshops to mask workshop implied disinterest.*
- *Make a service keytag.*
- *Ask what we haven't done.*
- *Ask members or potential members what have we not done/ how to move forward from here..*
- *More task based/individual service?*
- *Shorten area meetings.*
- Ask what makes service feel not important.
- Ask what we haven't done.
- Ask members or potential members what have we not done/ how to move forward from here..

Group 10

No response submitted

Group 11

- What are the chairs of each committee doing to attract new servants to their committees? They are looking for ways to attract new servants. Leaders and trusted servants should act as mentors to other servants.
- Should trusted servants be working on the Steps, Traditions, and Concepts?
- Does the group you represent contribute servants to the service structure?
- It is essential to work on the Steps first—or be actively working on them—followed by the Traditions and Concepts.

- Hold open workshops centered on a simple question regarding the area functions, allowing experience to be shared following the discussion.
- What is needed for the Area to function better, and how could technology help achieve this?
- What do you consider to be the qualities of leadership?
- What am I specifically doing to help the Area function effectively?
- How can we make meetings more engaging?
- How can we encourage sponsees to get involved in service?
- How can we encourage newcomers to take on new tasks, such as coordinating a meeting, while providing them with support?
- How can we avoid unpleasant disagreements during service meetings?
- How can we contribute to fostering a positive atmosphere within the service structure?

Group 12

No response submitted

Group 13

- Is the suggestion I am making grounded in practical reality?
- List the characteristics of effective mentoring in service.
- What made you feel part of something greater while serving NA?
- List the behaviors that... [incomplete question in source]
- What makes members want to continue serving?
- What drives members away from service?
- Which leadership behaviors strengthen service the most?
- Which character defects weaken service the most?
- What attitudes make a service meeting an appealing environment and encourage people to participate?
- List behaviors that may be considered disruptive or predatory in service.
- How can we deal with excessive demands, aggression, controlling behavior, power struggles, ego, and the need for recognition?
- How can the spiritual principles we practice in recovery be applied in practical ways within the service environment?
- How can the service environment promote the development of personal skills?
- What are some practical ways to provide mentoring or sponsorship in service? What is the difference between mentoring and sponsorship?
- What skills should a trusted servant demonstrate?
- How can we further develop the leadership qualities described in the Fourth Concept?
- How can we identify a member's strengths before they begin serving?
- How can we simplify service in general?
- Have you ever felt like leaving NA service? What made you feel that way?

- Why is clean time important for serving? How do recovery experience and the practice of spiritual principles benefit service?
- What do we want to accomplish collectively through service?

Topic 2: Area Service

Question A: *Given that we have been directed to revise A Guide to Local Services, how could we structure an IDT workshop that will most effectively capture the Fellowship's experience and input on the topic of Area Service Committees?*

Group 1

No response submitted

Group 2

- Categories informing the Area IDT workshops: Assisting Area Facilitation; Transitioning from Robert Rules to CBDM; Virtual Areas/ Service boundaries; Updating Policy; Metro Essential Service Committees
- What's working well in your Area? What's not working well? What not working and why not? Spend intro In large group discussing the service structure. Have experienced members give testimonials about Area; Have newer members share their experiences with Area service
- Do we want to change the structure or format for a GTLS or keep the current format?
- Can Area include an event after Area to attract more people to service?
- What's Area is All About? How does your Area communicate? WhatsApp, email, social media? How does your Area meet? Virtual/hybrid, in person? Drop-in communication or restricted participation?
- Frame the IDT so that questions that spark discussion Area collaboration around service delivery with other Areas to pool resources or to expand the service pool? Is service delivery addressed by collaborating with other Areas? Probing questions around collaboration and pooling service resources among Areas to fulfill service commitments
- The IDT should consider whether a Group is functioning an Area

Group 3

No response submitted

Group 4

From their "How do we structure an IDT?" section.

- An inventory of what is working and not working
- An assessment of the documents that we have
- Looking at the current literature
 - What we have that works / what doesn't work / what is missing

- It's ok to talk about the gift of service
- The importance of mentorship
- Communication: do we feel that the communication between areas, regions WB, Zones, is working well enough? Is the communication that we are getting and giving
- Do we know what people know? Maybe a pop quiz to find out
- Can we help people find out more about service and the service structure and make them aware of how it works
- Can we increase the understanding of area service, can we give a better picture of how the groups and areas operate, eg a lot of GSRs don't understand the basic roles and responsibilities and systems eg the funds flow
- Give people an opportunity to read / hear personal stories about their involvement in service // how service has benefited them
- How do we even suggest to newcomers / sponsees to come to service events etc
 - What language can we use to encourage new members to get involved
- A section on online meetings in the guide for local services ... do they have the same or different problems and solutions .. and Hybrid
- Building confidence .. how do we do this?
- Ask the potential participants to read the current guide to local services - this is a great idea ... how can we do it effectively ... maybe simplify for newcomers and have a list / flyer to introduce people to the guide / to local services
- This is aimed at people who have not done a lot of service so it should be short and accessible - eg an hour or less
- Stick to a standard structure (larger group / small group, etc)
- As little jargon as possible
- Positively structured questions
- Talk a lot about having fun in service ... making it attractive .. include food!
- Ensure that the newcomers know that the main goal of service is to bring more people to the meetings
- Explaining that service commitments is part of personal recovery and carrying the message
- People may show up more when there are speakers - sharing about their experience of service work

Group 5

- Small groups, what works and doesn't work? What works in area service.
- Identify weaknesses and procedures that are no longer relevant or working in the GTLS
- Include virtual service in the revision to the GTLS
- Focus on the relationship between groups and the areas.
- Something addressing the flow of information and the bottleneck of information.
- What are the services that are in our area? Who do we provide it to?

- Having a positive perspective that we are in a place where things are functioning well.
- Send out reviews from the areas section to find out what's missing.
- Media types, layouts, making it more accessible to people
- Bring more mentorship to the area to spread it to the groups.
- Fact or fiction? Bring in clear and concise information, eliminate misinformation that members receive.
- Consider what is obsolete or no longer relevant in area service.
- Area service inventory

Group 6

- How to bring in new trusted servants to Area Service without making it feel like “a job”.
- Identify the different “types” of Area Service structure. (ie. Metro, Rural, Virtual, or a mix of these / hybrid) - Then, what is a best fit for these types.
- Structure: outlines, guidelines, formats (how to write each / best practices)
- 90% / 10% (taboo topic of 90% of the work is done by 10% of the TS) - if they are thinking of joining service to help bring new life into the service body
- GSR Assembly (training tool) to better understand their position better (helpful tips)
- Service positions as it relates to working Steps / Traditions
- Common Needs meeting (ie. LGBTQ group) not feeling the need to join into discussion or service with other groups [that are not common needs groups] - difficult to find more common ground
- Area / Group inventory
- Personal inventory as to “why” the individual is doing or continuing with service positions ongoing
- Being inclusive of “growing communities” such as FD work in the lens of drafting the IDT
- Highlights the change in an Area Service Body over time (both long term and most recently)
- CBDM refresher and how it may differ in its implementation & how do we get there
- Identify the voting process and how they define their group conscious
- Get ESH from home groups (both positive and negative) to find out what they want from the Area Service - getting them involved (not just people further removed from this service body in their current service position)
- ASC effectiveness depend on how Groups participate - identify what helps and prevents groups from participating in ASC
- Understanding reaching group conscious / decision making (not only formalized CBSM practices)
- Difficult situations and how we handle them (conflict management / resolution)
- Disruptive behavior - is it addressed or handled overtly?

- How are members using tech to better carry the message to better carry the message (all levels of service)
- How is information synthesized and related to each level of service & what happens when there are missing links in the chain of communication (both directions)
- RCM training
- Understanding that some Areas in a Region could function different, but that could be supportive of each of the Areas (one may have a strength that can support another - ie. How to approach professionals, literature distribution, developing new services, etc) - using RSC or Metros as a place for ASC to get support from one another
- Rotate positions, but retain information (not losing historical data and experience)
- Ask in the IDT what people want in their GSR reports.
- In the GLS we need tips on how to write reports
- Service sponsorship

Group 7

- Ask what is working, hybrid, in person, etc
- Asking what parts that are being utilized and are they useful
- What resources have they created to supplement the GLS
- Does your area use the guide to local service – if they do, how?
- Would delivery change be helpful, i.e. videos, audio, etc?
- Can you provide your area's guidelines? Best practices and position descriptions
- Does your area use task-based service?
- Is there an alternative to an area service system? How are you using the structure?
- What alternative format is your area using?
- How accessible is the guide to local service? Is it on the app? Or just the web site?
- More digestible pieces

Group 8

- What do current structures look like? Smaller regional services and how can the guide to local services help? How to support groups that are not ready to become an area?
- How to support rural areas? How do we support rural areas that don't have the resources?
- How do we adopt a code of conduct? How do you promote an atmosphere of recovery and deal with conflict?
- Virtual or in-person do they require the same support? How do we fill all the open positions? How do we cover all areas? What services are available to the areas? How can our services work together to be better?

- What is the most effective service structure to each area? How do you decide on which structure would work for a new committee? How do we best use our resources? Should the Guide provide more guidance for determining whether a proposed new service or activity addresses an actual need?
- What does your area do to work well? How has a guide to local services work well in your area. 1.) What does your area do well to help groups carry the message? What keeps groups & members from participating in area service? What changes have been made for your area to be more effective or welcoming? What guidance would help a new GSR participate confidently?
- How can we visit Concepts to help support the group? How are we effectively using the concepts? Can Sponsorship & Mentorship support in the process?
- Having a mixture of Virtual and in-person groups, how to avoid conflicts? They are not living in the group area which can cause disruption to the local area services, how to assist? (virtual)
- What are some potential guidelines and resources for the area and groups? Ways of dealing with conflicts?
- How does your area practices mentorship and developing tools?
- What problems are new groups facing and how are they approaching new members and how to help? What do we do if each group has different languages and different barriers?
- How do we get members interested in service and all the things they can get involved with? How to avoid lots of struggles? How can we have a warmer handoff to positions or to complete the position? How can we effectively carry our message when we don't have enough people?
- Are we utilizing yearly inventories, policies and guidelines? What tools can be created to better communicate? Ie WhatsApp, Zoom, ect.

Group 9

No response submitted

Group 10

- Creating a space to share different approaches and – We will not assume that we all do what we do the same way -
- Benefits of being active – How we can learn and grow? This could make it more attractive to newer members
- Instead of the HOW to do service – include WHY we serve (benefits)
- SSP Project has been very helpful. Reaching out to members and trying to include them – match talent to task. Find people who really have interests. If they have group level experience, they could be a great fit to Area
- Encourage a buddy/mentorship program
- Asking for Service bodies to share their specific structure (Metro vs Rural)
- Capturing how our service structure encompasses / relates to each other – explain how we fit as a whole structure and not just in our own communities

- Structure: Start – Context? Large Group? Interactive? More writing? Sharing new ideas; Practice implementing changes (skit) – be FUN!; Members should be a part of it so we can see why it all matters; There should be a moment to review so we know exactly what we are reviewing – so that people are familiar; We should focus on the Area Service portion and have a section for a recap of what we have for a starting point
- Experience – inviting past members of an ASC to come back and share what worked what didn't best practices – maybe that helps our previous members to “come back”
- Share about group concerns more at Area – Visiting various areas – common theme is without strong leadership/facilitator- it cannot be a collaborative effort. All Finance things should be taken offline.
- Capturing process – how do we most effectively “do service” practice being efficient

Group 11

No response submitted

Group 12

- Break the ice with fun activities. Promote a more informal and participatory environment through simulations and humorous role-playing exercises.
- Offer workshops on how NA service works. Include explanations of the structure, commonly used acronyms, and mnemonic tools to help members better understand and remember them.
- Modernize workshop presentations. Incorporate technology, audiovisual resources, AI tools, and interactive group activities to make workshops more engaging and appealing to a broader audience.
- Create Reading Groups. Encourage members to study the principles, concepts, and service guides in advance so they can participate more effectively and arrive better prepared for workshops.
- Simplify service communication. Develop dynamic and accessible ways to explain the NA service structure, service terminology, and abbreviations in language that is easy for the majority of members to understand.
- Evaluate ASC services using a traffic light exercise. Create a list of services provided by the ASC and categorize them as: Green - Working well; Yellow - Needs review; Red - Needs change. The goal would be to identify what should be preserved, reviewed, and improved.
- Clarify how both service systems function. Explain how structures such as the GSF, LSC, and others coexist with or differ from the traditional ASC, RSC, and regional service structure.
- Strengthen collaboration between the RSC and ASCs. Encourage the RSC to support local ASC subcommittees in developing and strengthening their own service committees.
- Create a recovery mapping project. Track where recovering addicts are connecting from, both geographically and virtually, to help identify opportunities

for sustainable ASC development, new group formation, and expansion of area services.

- Review the service guides regarding virtual participation. Explore how Zoom meetings and WhatsApp groups can be aligned with area service participation and membership. This presents an opportunity to update the guide by incorporating the perspective of members who participate remotely as well as those who attend in person.

Group 13

No response submitted

Question B: What questions do you think we could ask in the workshop that would help focus or probe the discussion? Do you have any other ideas for the workshop?

Group 1

No response submitted

Group 2

- What are ways that your Area Service meeting is Structured? Do you have open forum or spaces for workshops or presentations?
- What is no longer relevant for your Area in the Guide that exists now?
- Is there any mentoring happening in the Area level currently?
- Is anyone doing anything different at Area that is not happening in the GTLS?
- What would allow the Guide to be more inclusive to the international nature of our fellowship? Different ethnic groups or other levels of diversity

Group 3

No response submitted

Group 4

- How do we improve Area Service
- Have you seen / heard decisions that have been made that solved problems or had a positive impact.. so they see the importance of their involvement
- In the inventory - what do we keep and what do we add, what do we create?
- Ask for submissions for what we want to see in the different sections
- Ask about managing finances / bank accounts how do we open bank accounts / new technology, crypto etc.
- Where is your ASC spending too much time or energy
- Is the meeting 2 hours or 2 & half hours ... could it be done in 60 or 90 minutes
- Ask what the ideal service committee meeting would look like, etc.
- What day would work for you, etc.
- How do we help members move from group service to area service?

Group 5

- What are some misconceptions you have about area service?
- What's worked well and what hasn't and what do we need to add?
- Positive and negative experience examples, make it personalized.
- Would you invite your best friend to your area service meeting?
- What are your most frequently asked questions or most prominent issues at ASC?
- How do you deal with conflict and disagreements at ASC?
- How can communication between groups and ASC be improved?
- How do we support new members taking service positions?
- What parts of GTLS are unclear or need to be updated?
- What change would make ASC more effective and accessible.
- What would a perfect ASC look like?
- How can the groups and areas join forces to work together. The flow of information.
- What tools are needed to make ASC more effective, a system or procedure in place for the ASC to try something new each year? Is mentorship going on at ASC?
- How to ask for help?
- Have you read the GTLS?
- What are the biggest challenges in area service?

Group 6

- Mentorship / What to do when people don't qualify with clean time, but want to serve
- It can all feel TOO SERIOUS - haha - It is a tool, but MUCH MORE than just a tool to stay clean - How can we lessen the fear of wanting to serve for newer members (or newer to service) - Ask questions regarding what fears might be relevant (doing it wrong, judgement, can't do it at all, etc.). Service newcomers (not just new to NA, but new to service)
- What does the current committee do well?
- How to integrate service experience when moving in service (new Region, Area, State, etc.)
- Gifts of service?
- Ask "What's fun?" (events, ASC) - different groups of people have a different idea of what's fun
- How am I personally making service attractive?
- How to avoid "othering" the service bodies that aren't the ASC - "They said" or "They did" (when referring to WB, WSC, RSC, etc. - how to make them feel it is more a "WE" conversation)
- Different subcommittees around the world? (or taskgroups) - giving ideas to what an Area can do

- 3 minute idea exchange - vote on it - and decide 1 to carry out (making it more “fun” to discuss ideas)
- What has helped your ASC move through disagreement constructively?
- How has service helped you in your personal relationships (or employment)?
- How can an ASC distinguish between a service disagreement and a personal conflict?
- How are you handling conflict ongoing (not just in the moment)?

Group 7

- How does an area survive without guidelines
- Do rules and guidelines change behavior?
- If you could change one thing about area service, what would it be?
- What has made it difficult for your group to participate?
- What is your favorite thing about serving at the area level
- What is your favorite thing about the guide to local service
- What is the purpose of your area committee?
- Create a 2 or 3 questionnaire that we could take and ask folks who don't do area service or who don't know about service at area level? Have RD's and AD's get answers and send to World Service Office
- How do you find the folks who don't know about area service
- Remembering it is part of the dynamics of our coin
- Reaching out to the groups who don't attend to ask why not and how we can attract
- Would having a virtual option help you attend

Group 8

No response submitted

Group 9

No response submitted

Group 10

- Give everyone an opportunity to ask about positions/qualifications/responsibilities
- Are there specifics that you are looking to be added/removed/changed to GLSNA
- Even if it's not structured that way to add a review – someone may have come prepared
- To find out what we can do for setting up new projects and adapt to younger generation. “Taking a formal position” isn't always the most attractive way to get new members
- Online service – how can we focus on building online committees and renew attraction with online functions
- Don't have service guide translated so IDT may not be as appropriate

- It's good what works what doesn't -build communication and draw attention to that. It will be good to compile best practices
- When newcomers come to a mtg – they get packets – when new members come to area they get “trained by fire” or sometimes they get an orientation packet – Can an area take a minute to go and sit with new members and help or give them an orientation/information packet.
- How did you feel like you belonged at a home group?? Could any of that carry over to Area
- A lot of people don't know about GLSNA – a question could be – what other materials could also complement this IDT – what else can we do to make service attractive? training materials or other initiatives – now that we have all this E.S.H how else can we get it out there?

Group 11

No response submitted

Group 12

- Update: What important elements are currently missing from the guide and should be added? Are there current practices, tools, or realities that were not considered when the guide was originally developed?
- Area and Regional Manuals: Should we develop more specific manuals for each Area and Region instead of relying exclusively on a general guide? What benefits would come from having guidelines tailored to the unique needs and realities of each Area or Region?
- PRESERVE: What elements of our current service structure are valuable and should remain in place? Supporting questions: What practices have consistently proven effective over time? What strengths of our service structure should we protect and preserve? What aspects contribute positively to fulfilling our primary purpose?
- CHANGE: What elements need to be modified to better respond to current needs? Supporting questions: What processes could be simplified or modernized? What barriers currently make participation or service development more difficult? How can we better adapt to technological changes and new forms of participation?
- ELIMINATE OR RECONSIDER: What are we doing simply because it has always been done that way, even though it may no longer serve its intended purpose? Supporting questions: What practices consume time and resources without producing meaningful value? What activities could be replaced with more effective alternatives? What procedures have become less relevant over time?
- ADD: What does an ASC need today that may not have been envisioned when the guides were originally developed? Supporting questions: What technological tools should be incorporated? How can we make service more engaging and accessible to newer members? What opportunities for growth and development are we currently overlooking? How should virtual participation and digital communication be reflected in our service structure?

- Trusted Servants: Are we consciously selecting our trusted servants based on their experience, preparedness, and the value they can bring, or are we simply filling vacancies out of necessity? Are we developing and mentoring future trusted servants, or are we only addressing vacancies when they arise? What qualities, skills, and competencies should be considered most important when selecting trusted servants?
- Looking Toward the Future: How can we better integrate virtual participation into our service structure while maintaining accountability and connection to Areas and Regions? What opportunities exist to improve communication, training, and member engagement through technology? How can our service structure better support emerging groups, remote members, and underserved communities?

Group 13

No response submitted

Good Morning, BRITTNI KRSTICH



Checking

[See what's new](#)

Last Updated: October 11, 2026 11:04 AM

\$2,381.53

Balance

\$2,381.53

Available Balance

Transactions

Details & Settings

OCT 6 2026		Funds Transfer Transfer	\$399.50 \$2,381.53	⋮
OCT 5 2026		Funds Transfer Transfer	\$119.58 \$1,982.03	⋮
OCT 5 2026		Funds Transfer Transfer	\$111.06 \$1,862.45	⋮
SEP 30 2026		Dividend Income Dividend & Cap Gains	\$0.14 \$1,751.39	⋮
SEP 8 2026		Zelle Transfer Transfer	\$178.93 \$1,751.25	⋮
SEP 1 2026		Zelle Transfer Transfer	\$71.40 \$1,572.32	⋮
AUG 31 2026		Dividend Income Dividend & Cap Gains	\$0.16 \$1,500.92	⋮
AUG 17 2026		VISA - 08/15 USPS PO BOXES ONLINE 800-344-777...	(\$388.00) \$1,500.76	⋮

AUG 17 2026		ONLINE BANKING FUNDS TRANSFER FROM SHARE...	\$252.39 \$1,888.76	⋮
AUG 11 2026		VISA - 08/09 NA WORLD SERVICES DONORBOX.OR...	(\$321.64) \$1,636.37	⋮
AUG 10 2026		ZELLE UNITED WASATCH A 866-224-2158;622200E...	\$0.60 \$1,958.01	⋮
AUG 10 2026		ZELLE UNITED WASATCH A 866-224-2158;622200K...	\$83.42 \$1,957.41	⋮
AUG 10 2026		VISA - 08/06 PY *RIVERSIDE STORAGE 801-627-111...	(\$921.00) \$1,873.99	⋮
JUL 31 2026		Dividend Income Dividend & Cap Gains	\$0.26 \$2,794.99	⋮
JUL 15 2026		Zelle Transfer Transfer	\$20.00 \$2,794.73	⋮
JUL 7 2026		Funds Transfer Transfer	(\$1,323.34) \$2,774.73	⋮
JUL 6 2026		Funds Transfer Transfer	\$74.91 \$4,098.07	⋮
JUL 2 2026		Check #332 Check	(\$203.88) \$4,023.16	⋮
JUL 1 2026		Zelle Transfer Transfer	\$76.07 \$4,227.04	⋮
JUL 1 2026		Zelle Transfer Transfer	\$194.86 \$4,150.97	⋮
JUL 1 2026		Zelle Transfer Transfer	\$163.34 \$3,956.11	⋮
JUL 1 2026		Zelle Transfer Transfer	\$102.69 \$3,792.77	⋮

JUN 30 2026		Dividend Income Dividend & Cap Gains	\$0.28 \$3,690.08	⋮
JUN 22 2026		Zelle Transfer Transfer	\$90.00 \$3,689.80	⋮
JUN 15 2026		Mobile Deposit Income	\$190.43 \$3,599.80	⋮
JUN 13 2026		Funds Transfer Transfer	\$140.00 \$3,409.37	⋮
JUN 8 2026		Zelle Transfer Transfer	\$51.60 \$3,269.37	⋮
JUN 8 2026		Zelle Transfer Transfer	\$101.80 \$3,217.77	⋮
JUN 1 2026		Deposit at Branch Income	\$182.35 \$3,115.97	⋮
MAY 31 2026		Dividend Income Dividend & Cap Gains	\$0.34 \$2,933.62	⋮
MAY 18 2026		 Check #340 Check	(\$2,651.28) \$2,933.28	⋮
MAY 18 2026		Zelle Transfer Transfer	(\$335.00) \$5,584.56	⋮
MAY 12 2026		Deposit at Branch Income	\$1,306.98 \$5,919.56	⋮
MAY 4 2026		Funds Transfer Transfer	\$98.13 \$4,612.58	⋮
APR 30 2026		Dividend Income Dividend & Cap Gains	\$0.52 \$4,514.45	⋮
APR 23 2026		Funds Transfer Transfer	\$39.27 \$4,513.93	⋮

APR 18 2026		Funds Transfer Transfer	\$33.79 \$4,474.66	⋮
APR 14 2026		Donorbox.org Uncategorized	(\$4,633.10) \$4,440.87	⋮
APR 14 2026		Donorbox.org Uncategorized	(\$23.15) \$9,073.97	⋮
APR 13 2026		Mobile Deposit Income	\$63.10 \$9,097.12	⋮
APR 13 2026		Mobile Deposit Income	\$50.00 \$9,034.02	⋮
APR 10 2026		Check #362 Check	(\$295.64) \$8,984.02	⋮
MAR 31 2026		Dividend Income Dividend & Cap Gains	\$0.78 \$9,279.66	⋮
MAR 30 2026		Funds Transfer Transfer	\$74.40 \$9,278.88	⋮
FEB 28 2026		Dividend Income Dividend & Cap Gains	\$0.69 \$9,204.48	⋮
FEB 21 2026		ONLINE BANKING FUNDS TRANSFER FROM SHARE...	\$183.91 \$9,203.79	⋮
FEB 20 2026		ONLINE BANKING FUNDS TRANSFER FROM SHARE...	\$82.20 \$9,019.88	⋮
FEB 11 2026		CHECK	(\$345.79) \$8,937.68	⋮
FEB 9 2026		ONLINE BANKING FUNDS TRANSFER FROM SHARE...	\$383.00 \$9,283.47	⋮
FEB 9 2026		ONLINE BANKING FUNDS TRANSFER FROM SHARE...	\$383.00 \$8,900.47	⋮

JAN 31 2026		DIVIDEND EARNED FOR PERIOD OF 01/01/2026 TH...	\$0.74 \$8,517.47	⋮
JAN 27 2026		 Check #384 Check	(\$413.98) \$8,516.73	⋮
JAN 26 2026		Funds Transfer Transfer	\$395.50 \$8,930.71	⋮
JAN 26 2026		Funds Transfer Transfer	\$62.00 \$8,535.21	⋮
JAN 17 2026		Funds Transfer Transfer	\$89.28 \$8,473.21	⋮
JAN 12 2026		Py Riverside Storage Home Services	(\$766.00) \$8,383.93	⋮
DEC 31 2025		Dividend Income Dividend & Cap Gains	\$0.81 \$9,149.93	⋮
DEC 20 2025		Funds Transfer Transfer	\$41.70 \$9,149.12	⋮
DEC 16 2025		Donorbox.org Uncategorized	(\$905.09) \$9,107.42	⋮
DEC 15 2025		Mobile Deposit Income	\$27.45 \$10,012.51	⋮
DEC 8 2025		Funds Transfer Transfer	\$126.20 \$9,985.06	⋮
NOV 30 2025		Dividend Income Dividend & Cap Gains	\$0.81 \$9,858.86	⋮
NOV 21 2025		Funds Transfer Transfer	\$65.40 \$9,858.05	⋮
NOV 14 2025		Funds Transfer Transfer	\$129.20 \$9,792.65	⋮

NOV 8 2025		Mo' Bettahs Fast Food	(\$567.62) \$9,663.45	⋮
OCT 31 2025		Dividend Income Dividend & Cap Gains	\$0.80 \$10,231.07	⋮
OCT 25 2025		Funds Transfer Transfer	(\$200.00) \$10,230.27	⋮
OCT 18 2025		Funds Transfer Transfer	\$129.20 \$10,430.27	⋮
OCT 14 2025		Donorbox.org Gas	(\$2,932.24) \$10,301.07	⋮
OCT 14 2025		Donorbox.org Uncategorized	(\$74.11) \$13,233.31	⋮
OCT 14 2025		Funds Transfer Transfer	\$5,556.42 \$13,307.42	⋮
OCT 11 2025		Mobile Deposit Income	\$60.05 \$7,751.00	⋮
OCT 11 2025		Mobile Deposit Income	\$48.60 \$7,690.95	⋮
OCT 6 2025		Funds Transfer Transfer	\$62.32 \$7,642.35	⋮
OCT 4 2025		Funds Transfer Transfer	\$180.00 \$7,580.03	⋮
OCT 1 2025		Funds Transfer Transfer	\$100.69 \$7,400.03	⋮
SEP 30 2025		Dividend Income Dividend & Cap Gains	\$0.59 \$7,299.34	⋮
SEP 19 2025		Funds Transfer Transfer	\$131.64 \$7,298.75	⋮

AUG 31 2025		Dividend Income Dividend & Cap Gains	\$0.57 \$7,167.11	⋮
AUG 18 2025		US Postal Service Shipping	(\$360.00) \$7,166.54	⋮
AUG 12 2025		Funds Transfer Transfer	\$270.75 \$7,526.54	⋮
AUG 11 2025		Mobile Deposit Income	\$88.46 \$7,255.79	⋮
AUG 11 2025		Mobile Deposit Income	\$18.75 \$7,167.33	⋮
AUG 11 2025		Mobile Deposit Income	\$812.48 \$7,148.58	⋮
AUG 11 2025		Mobile Deposit Income	\$195.98 \$6,336.10	⋮
AUG 11 2025		Mobile Deposit Income	\$434.47 \$6,140.12	⋮
JUL 31 2025		Dividend Income Dividend & Cap Gains	\$0.27 \$5,705.65	⋮
JUL 28 2025		ONLINE BANKING FUNDS TRANSFER FROM SHARE...	\$78.16 \$5,705.38	⋮
JUL 21 2025		ONLINE BANKING FUNDS TRANSFER FROM SHARE...	\$4,041.10 \$5,627.22	⋮
JUN 30 2025		Dividend Income Dividend & Cap Gains	\$0.25 \$1,586.12	⋮
JUN 23 2025		Funds Transfer Transfer	\$395.50 \$1,585.87	⋮
JUN 23 2025		Funds Transfer Transfer	(\$150.00) \$1,190.37	⋮

JUN 23 2025		Funds Transfer Transfer	\$150.00 \$1,340.37	⋮
JUN 17 2025		Donorbox.org Uncategorized	(\$20.79) \$1,190.37	⋮
JUN 13 2025		Check #381 Check	(\$206.36) \$1,211.16	⋮
JUN 11 2025		Py Riverside Storage Home Services	(\$819.00) \$1,417.52	⋮
JUN 10 2025		Funds Transfer Transfer	\$64.92 \$2,236.52	⋮
JUN 10 2025		Donorbox.org Uncategorized	(\$5,381.63) \$2,171.60	⋮
JUN 9 2025		Funds Transfer Transfer	\$56.74 \$7,553.23	⋮
JUN 9 2025		Funds Transfer Transfer	\$37.45 \$7,496.49	⋮
Page totals: Credits: [76] \$19,161.13 Debits: [24] (\$24,238.64)				

1 - 100 of 222 transactions < >

URNA - 2026		Starting	February	April	June	August	October	December	Y.T.D
INCOME	Northern		\$130.98	\$183.91	\$33.79				\$348.68
	Lakeside Unity		\$62.00	\$156.60	\$137.40	\$74.91	\$483.03		\$913.94
	Central				\$190.43				\$190.43
	UWANA				\$1,460.38	\$536.96	\$334.03		\$2,331.37
	Sasquach								\$0.00
	High Uintah			\$50.00					\$50.00
	member/group			\$63.10	\$322.25	\$110.00			\$495.35
	Campvention		\$383.00						\$383.00
	URICNA		\$778.50				\$399.50		\$1,178.00
	Total Deposit		\$1,354.48	\$453.61	\$2,144.25	\$721.87	\$1,216.56	\$0.00	\$5,890.77
BILLS	Rent for meeting								\$0.00
	PO Box due August						\$388.00		\$388.00
	Storage Unit		\$766.00			\$921.00			\$1,687.00
	Other fees (Corp/IRS)								\$0.00
	Website June/Aug					\$203.88			\$203.88
CONTRIBUTIONS	Cycle Starting Balance		\$588.48	\$453.61	\$2,144.25	-\$403.01	\$828.56	\$0.00	
	H&I Literature (15%)		\$88.28	\$68.05	\$321.64	\$0.00	\$124.29	\$0.00	\$602.26
	PI (15%)		\$88.28	\$68.05	\$321.64	\$0.00	\$124.29	\$0.00	\$602.26
	NAWS Donation (15%)		\$88.28	\$68.05	\$321.64	\$0.00	\$124.29	\$0.00	\$602.26
	Cycle End Balance		\$323.64	\$249.46	\$1,179.33	-\$403.01	\$455.69	\$0.00	\$1,805.11
	Working Balance Start		\$4,566.55	\$4,058.45	\$3,442.14	\$53.71	-\$813.40	-\$813.40	
	Motions (Working)			\$1,500.00					\$1,500.00
	RMZF								\$0.00
	World Conference		413.98	\$295.64					\$709.62
	Travel - workshops				\$2,651.28	\$1,323.34			\$3,974.62
	Reimbursements		\$345.79		\$335.00				\$680.79
	Bank Fees / Interest		-\$2.21		-\$0.86	-\$0.54			-\$3.61
	Working Balance End	\$4,242.91	\$3,808.99	\$2,262.81	\$456.72	-\$1,269.09	-\$813.40	-\$813.40	
PRUD	Income								\$0.00
	Expenses								\$0.00
	Balance (savings)	\$502.20	\$502.20	\$502.20	\$502.20	\$502.20	\$502.20	\$502.20	
H&I LIT	Additions (15% of dep)		\$88.28	\$68.05	\$321.64	\$0.00	\$124.29	\$0.00	\$602.26
	Expenses			\$1,500.00					\$1,500.00
	Balance	\$2,432.23	\$2,520.51	\$1,088.56	\$1,410.20	\$1,410.20	\$1,534.49	\$1,534.49	
PI	Additions (15% of dep)		\$88.28	\$68.05	\$321.64	\$0.00	\$124.29	\$0.00	\$602.26
	Expenses			\$1,500.00					\$1,500.00
	Balance	\$2,432.23	\$2,520.51	\$1,088.56	\$1,410.20	\$1,410.20	\$1,534.49	\$1,534.49	
Total Checking Balance		\$9,107.37	\$8,850.01	\$4,439.93	\$3,277.12	\$1,551.31	\$2,255.58	\$2,255.58	
		VERIFIED	PENDING	ON HOLD	Income	Expenses	Difference	Bank Balance	
PENDING and ON HOLD Items as of:								\$2,255.58	